

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☒ ILEC ☐ Wireless

228985
2011.29.A

CERTIFICATED COMPANY INFORMATION

United Telephone Company of the Carolinas LLC
 Company Name _____
 CenturyLink _____ 803-252-4505
 Dba/fka _____ Telephone # _____
 1122 Lady St. Suite 1050
 Mailing Address _____
 Columbia SC 29229
 City, State, Zip Code _____
 Same _____
 Business Location _____
 Same _____ Richland
 City, State, Zip Code _____ County

REGISTERED AGENT INFORMATION

Registered Agent: _____ CT Corporation System
 Mailing Address: _____ 75 Beattie Place
 City, State, Zip Code: _____ Greenville SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Durand Standard 100 Ryon Avenue Hinesville GA 31310
General Manager (Include address if different than above.)
 912-408-2106 / 912-368-6644 / Durand.Standard@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address

B. Executive Services Group 720 Western Blvd. Tarboro NC 27886-4011
Customer Relations /Complaints Representative (Include address if different than above.)
 800-238-3095 / 877-800-2737 / execservices@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address

C1. Felisa Bullock (or Cynthia Smith-Clapp as secondary) 720 Western Blvd. Tarboro NC 27886-4011
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
 252-641-3121 / 877-800-2737 / Felisa.Bullock@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address

C2. 888-723-8010 or 800-672-6242
Customer Contact (Toll Free Number)

D. David Clark 100 Ryon Avenue Hinesville GA 31310
Engineering Operations (Include address if different than above.)
 912-408-2117 / 912-727-3283 / David.Clark@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address

E. Jimmy Burns 2207 Highway 72/221 East Greenwood SC 29649-8530
Test and Repair (Include address if different than above.)
 864-388-1339 / 864-388-1334 / J.W.Burns@CenturyLink.com
 Telephone Number Facsimile Number E-mail Address

RECEIVED
PSC SC
MAIL/DMS

F. Jimmy Burke 148 Maxwell Ave. Greenwood SC 29646-2641
Emergencies (During non-office hours)
864-388-1455 / 864-942-9746 / J.E.Burke@CenturyLink.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Zel Gilbert 1122 Lady St. Suite 1050 Columbia SC 29201
Regulatory Officer (Include address if different than above.)
803-252-4505 / 803-252-6751 / Zel.Gilbert@CenturyLink.com
Telephone Number Facsimile Number E-mail Address

H. Zel Gilbert
Dual Party Mailings (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

I. Zel Gilbert
Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

J. Zel Gilbert
Universal Service Fund Mailings (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

K. Zel Gilbert
Gross Receipts Mailings (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

L. Zel Gilbert
Lifeline Mailings (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

Zel Gilbert
This form was completed by (print name) _____ Signature _____
State Regulatory and Legislative Affairs Director
Title _____ 3/31/11
Date _____

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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